Delivering education to RNs across the Waikato

A new insight into reaching health professional communities for ongoing clinical education

Maria Te Huia (Wintec) & **Katherine Yeo** (Waikato DHB)
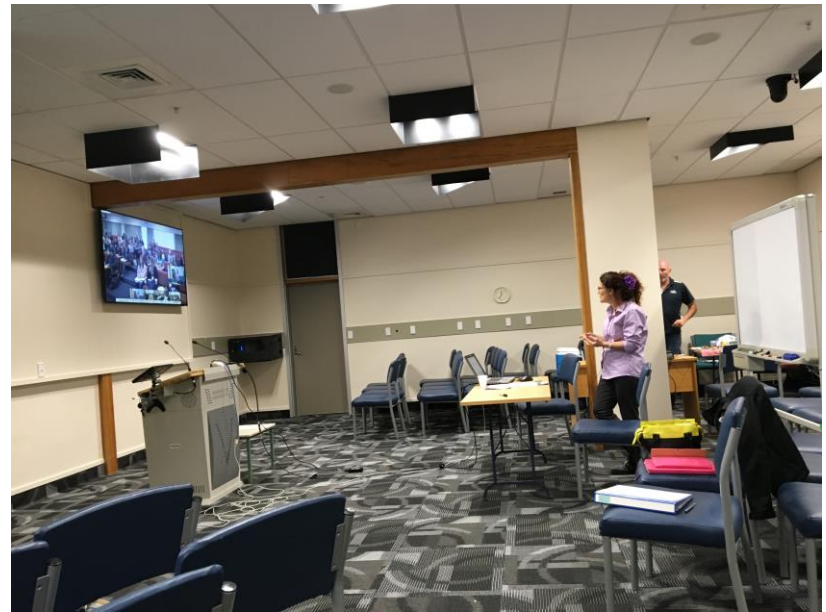
HiNZ 2017

Project planning and designing phase

- Relationship building between tertiary institution and clinical practice

- Pre and post questionnaires - Wintec

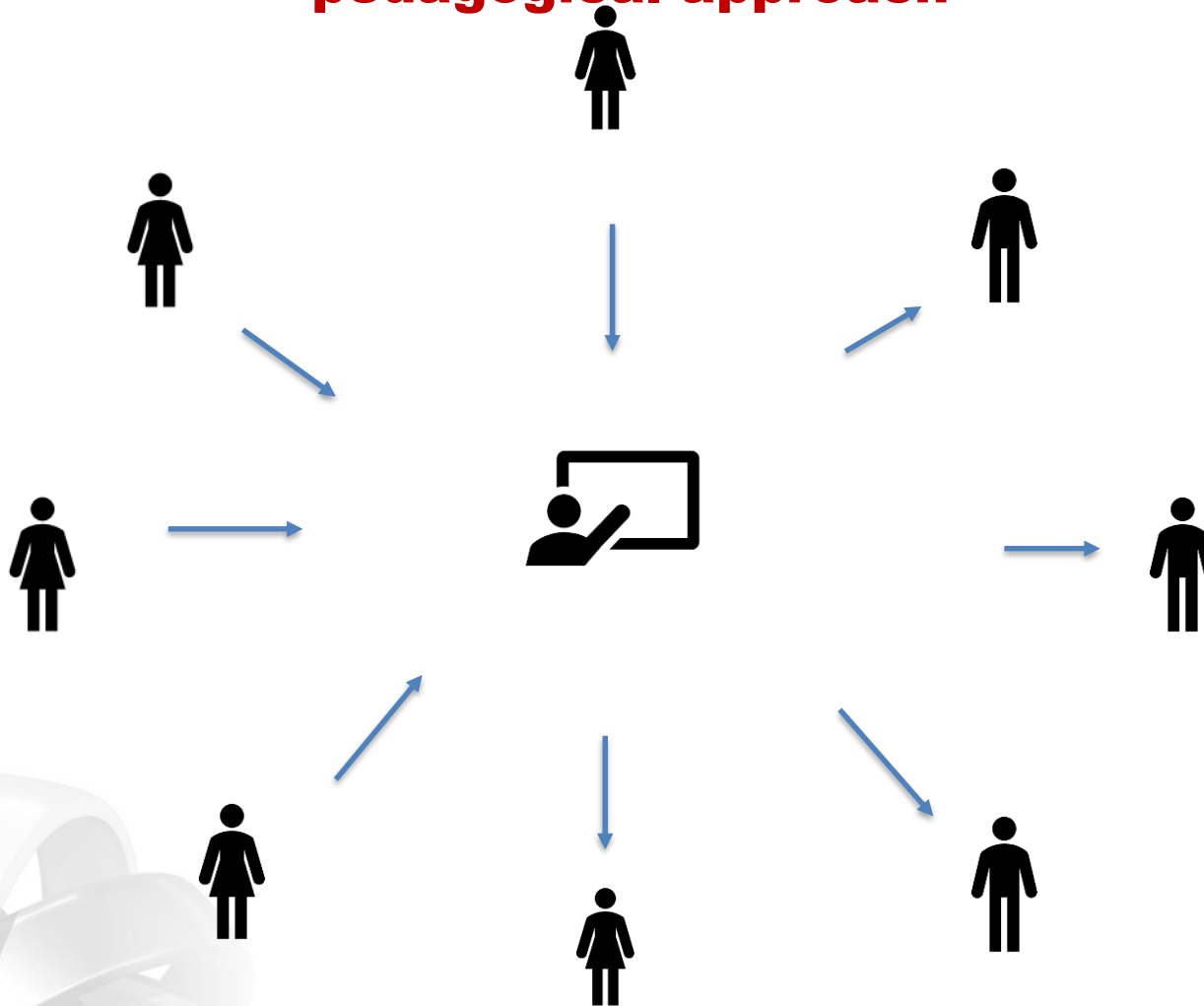- Setting up of the event – Waikato DHB

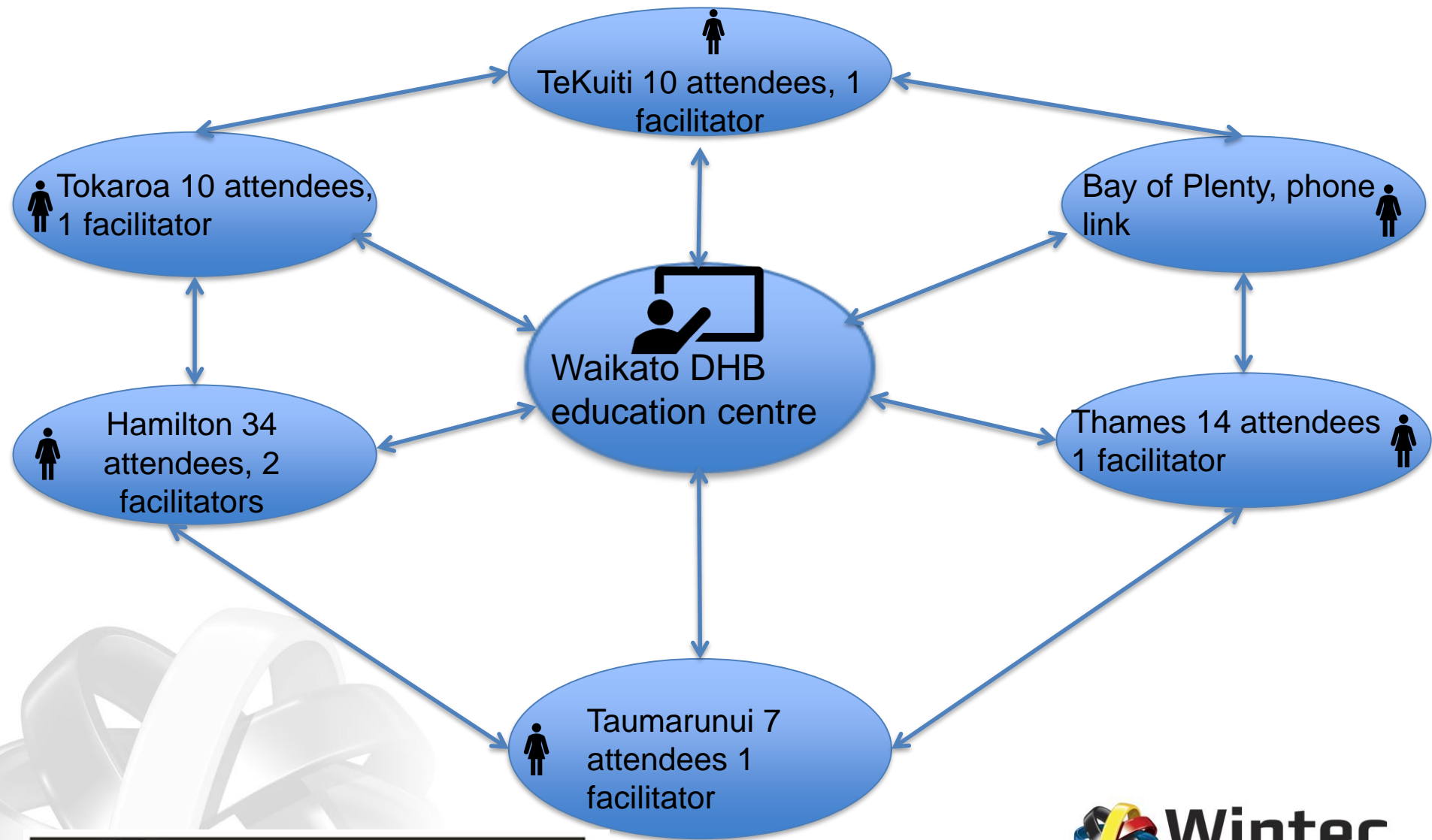**Waikato** District Health Board
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Impressions...

Learning engagement
pedagogical approach

Learning community
blended learning

TeKuiti 10 attendees, 1 facilitator

Tokaroa 10 attendees, 1 facilitator

Bay of Plenty, phone link

Waikato DHB education centre

Hamilton 34 attendees, 2 facilitators

Thames 14 attendees 1 facilitator

Taumarunui 7 attendees 1 facilitator

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Pre-WS findings

60% had used video communication technology (VCT) before

69% rated they have nil or some knowledge o the use of VCT

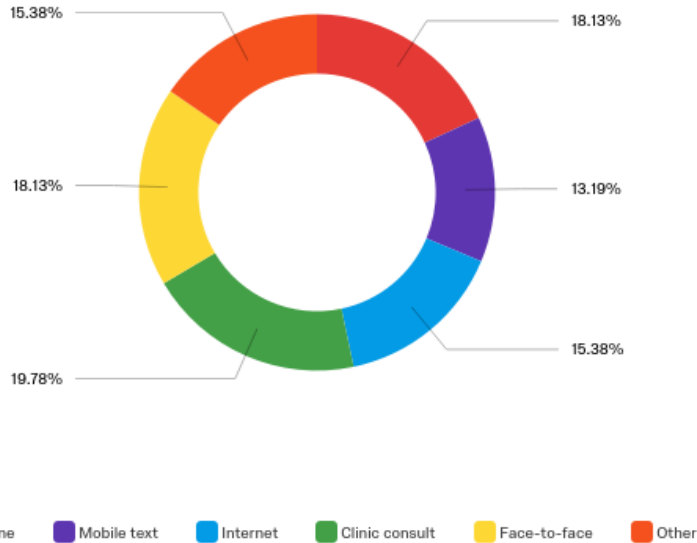**31%** rated they have good or expert knowledge of the use of VCT

Legend: Telephone | Mobile text | Internet | Clinic consult | Face-to-face | Other

Figure 1: pathways used by RNs to connect with providers & patient groups

Legend: up to 25 yrears | 26-36 years | 37-47 years | 48-59 years | above 59 years
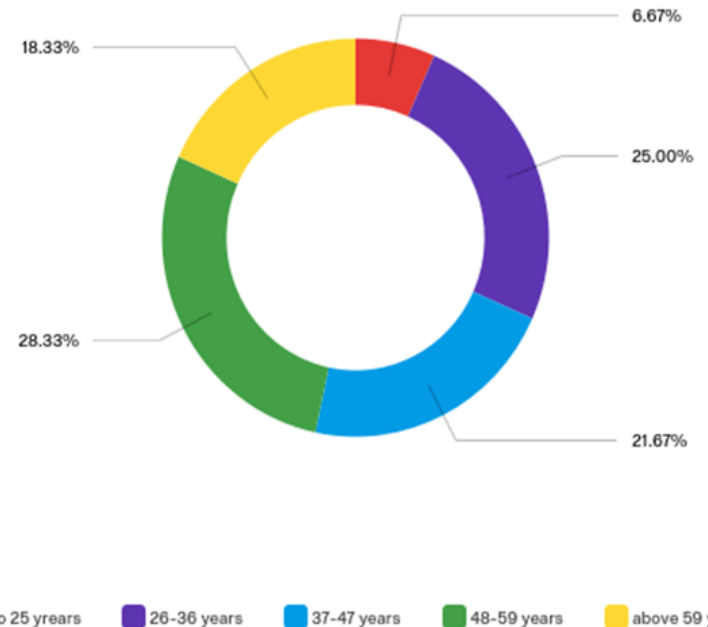
Figure 2: participants age

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Post - WS findings

Experience of education using VCT

7.81%
3.13%
37.50%
51.56%

Very unsatisfactory   Unsatisfactory   Neutral   Satisfactory   Very satisfactory
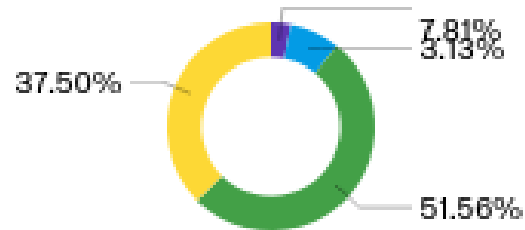
Figure 3: education using VCT Wintec/PDU

89 % reported the experience of an education event using VCT was satisfactory or very satisfactory

87.3 % reported their understanding of the needs of people living with long term conditions had increase due to the workshop

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Qualitative themes

- Technology
- Professional
  networking
- Content
- Process

Figure 4: collected themes – PDU/Wintec

Improvement Opportunities

- Preparation and education of facilitators in each Hub is vital
- Technology – support team essential
- Usefulness of live mics – authenticity, connectedness
- Impact for presenters
- Case study - in real time
- Whiteboard!!

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https://www.pedagogyeducation.com/PedagogyEducation/media/CampusThemes/Shared/Register-Image.png

Future use of virtual technologies for professional development

- Continue to partner with mobile health Wintec and other DHBs and providers

- Develop confidence among the members of the PDU and others

- Identify subjects and processes that will capitalise on what VC can provided

References/resources

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There should be 3 people standing here…...