#### Removing Barriers to Nursing Student Success through Technology Competency Training

Sarah-Jane Saravani

Learning Hub Manager

Waikato Institute of Technology, New Zealand

sarah-jane.saravani@wintec.ac.nz



# **Government drivers**



 Increased education achievement

Improved student retention

 Extended core delivery to distributed learners

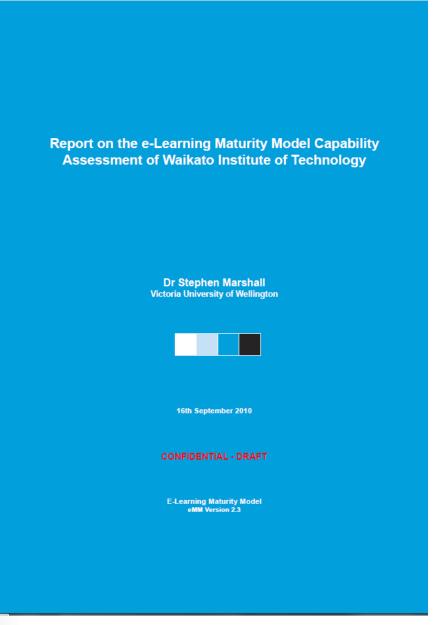


### Waikato Institute of Technology, Hamilton New Zealand

#### 1 of 18 ITPs

#### 2011 - 20,000 students or 6,786 EFTS





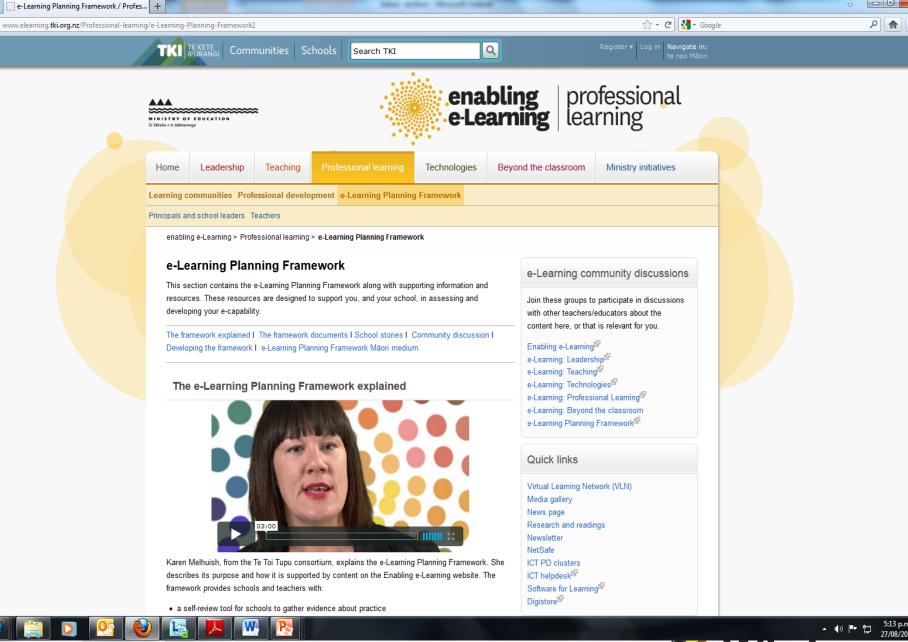
Wintec WAIKATO INSTITUTE OF TECHNOLOGY Te Kuratini o Waikato

# 2 areas of concern

1. Existing lack of detailed information on potential technology needs and current capabilities of students

 Critical need for Wintec to improve processes for preparing students for ICT engagement





NET2012 Conference, Cambridge University, 4 September 2012

Te Kuratini o Waikato

- 0

## Result

#### 2010 - Student Technology Training programme

#### 2011 – Recommendations

1. Mandatory

2. Extend – available pre-enrolment



## Self-assessment design

- Logical progression of general to specific – for items and sections
- If Essential items are marked No, do not progress to Proficient items
- If Essential items are marked No, divert to help information with details of foundation courses available.



rt	Page Lavout	References	Mailings	Review	View

Times New Rom - 14 - A A A Aa -

B I <u>U</u> → abe x<sub>2</sub> x<sup>2</sup> | <u>A</u> → <u>A</u> →

Font

 $\Gamma_{\rm M}$ 

∃⊟ - \$⊟ - \*⊊- | ∰ ≇ | ≵↓ | ¶ AaBbCcDC AaBbCcDC AaBbCC AaBbCc AaB

5

1 Normal

1 No Spaci... Heading 1 Heading 2

Title

Subtitle

Subtle Em... Styles

AaBbCcc. AaBbCcDt AaBbCcDt AaBbCcDt AaBbCcDt AaBbCcDt

Intense E...

Strong

Quote

Emphasis

 $\underbrace{(2+1)(1+1)(2+1)(1+1+2+1+3+1+4+1+5+1+6+1+7+1+8+1+9+1+10+1+11+12+1+13+1+14+1+15+1)}_{(1+1)(1+1)(1+1+12+1+13+1+14+1+15+1)}$ 

📕 🗏 🗏 📕 📜 🚛 🖉 🖉 📲 🖉

Paragraph

#### Are you ready for study?

While studying at Wintec you will use technology in a number of ways to assist your learning. The following tool will help you to think about different aspects of technology and to understand your own levels of competency. The skills included will be useful during your time as a student at Wintec. As you move through the questions you will receive feedback and suggestions as to how you can access some of the technology assistance available at Wintec.

Self-Reflective Framework							
Heading: Understanding and Using Digital Technologies							
The Element: Computer Competence							
Essential	Proficient						
I know how to use a username and password to	I understand how to connect to a wireless						
log-on and can use a mouse to launch, navigate	network						
and close applications							
I know the proper methods to start and exit all	I can connect media devices (speakers,						
applications	microphone, camera) to the ports of the						
	computer						
I can toggle between different windows using the toolbar or keyboard	I can end non-responsive programmes						
The Element: Operating System							
Essential	Proficient						
I am able to open applications and documents	I am able to navigate without the mouse						
I know how to drag and drop and copy and paste	I understand file-naming conventions and						
within files and folders	extensions						
I understand the functionality of the menu	I am able to utilise right- and left-click mouse						
options in the software I use	options						
The Element: Computer Security							
Essential	Proficient						
I know not to share my password or personal	I regularly lock my workstation (or log out) any						
information with others	time I step away from my computer						
I know how to lock my workstation by pressing	I know how to change my password by pressing						
Ctrl-Alt-Del and choosing "Lock Computer"	Ctrl-Alt-Del and choosing "Change a Password"						
I understand and practice strategies for keeping	I know how to exit from various applications						
a strong password	prior to closing down my computer						
Heading: Understanding and Using Common Applications							
The Element: File Management							
Essential	Proficient						
I know how to save a file from Office applications	I can use appropriate directory structures and						
to my computer and share files with others using	associated names for my files						
storage devices							

I know how to create or delete folders on my	I can use appropriate software to safely					
computer and manage individual files in these	download and store files from the internet in					
folders	appropriate folders					
I know how to locate lost files or folders	I know how to add or change properties when					
	saving a file					
The Element: Office Applications						
Essential	Proficient					
I have a fundamental understanding of using	I know how to use Office applications to create a					
Office applications (open, save and share) to	range of layouts for my assignment work					
create documents and present information						
I am familiar with the features and	I have a good understanding of using spread-					
functionalities of Microsoft Word	sheets functions to create tables and graphs.					
I am able to find, replace and select text within a	I have a good understanding of using spread-					
document	sheets (open, save, share) to store data and					
	information					
The Element: Internet Applications	•					
Essential	Proficient					
I can launch and use a browser and I am able to	I am familiar with "common terms" used on					
use a search engine and key terms to find	internet such as modem, browser, server, ISP,					
information on the Internet	HTML, refresh/reload.					
I know how to change IE's options and	I am familiar with Winter's URL and web pages					
preferences by choosing "Internet Options"						
under the "Tools" menu						
I am familiar with a variety of Web search	I can print all or part of a web page					
engines, including Google						
Heading: Understanding and Using Institutional Systems						
	ystems					
The Element: MyTec - Student Portal						
The Element: MyTec – Student Portal Essential	Proficient					
The Element: MyTec – Student Portal Essential I know how to set up my username and						
The Element: <u>MyTec</u> – Student Portal Essential I know how to set up my username and password	Proficient I am able to import and use My Timetable					
The Element: MyTec – Student Portal Essential I know how to set up my username and	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own					
The Element: <u>MyTes</u> – Student Portal Essential I know how to set up my username and password I am familiar with the various parts of <u>MyTes</u>	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others					
The Element: MVTec – Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MVTec I know how to access my Outlook account and	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own					
The Element: <u>MVTes</u> – Student Portal Essential I know how to set up my username and password I am familiar with the various parts of <u>MVTes</u> I know how to access my Outlook account and set up my files on My SkyDrive	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySig					
The Element: <u>MyTes</u> – Student Portal Essential I know how to set up my username and password I am familiar with the various parts of <u>MyTes</u> I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle – Learning Management Sy	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySit stem					
The Element: MVTec - Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MVTec I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle - Learning Management Sy Essential	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySit stem Proficient					
The Element: MVTec – Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MVTec I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle – Learning Management Sy Essential I know how to login to Moodle and access my	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySite Proficient I can use the tools available in Moodle (e.g.					
The Element: MVTec - Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MVTec I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle - Learning Management Sy Essential	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySits stem Proficient I can use the tools available in Moodle (e.g. Assignments and Forums) to embed links to					
The Element: MVTec - Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MVTec I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle - Learning Management Sy Essential I know how to login to Moodle and access my course and resources and calendar	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySite stem Proficient I can use the tools available in Moodle (e.g. Assignments and Forums) to emibed links to other resources or attach files					
The Element: MVTec – Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MVTec I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle – Learning Management Sy Essential I know how to login to Moodle and access my course and resources and calendar I know how to use the basic tools available in	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySite tem Proficient I can use the tools available in Moodle (e.g. Assignments and Forums) to embed links to other resources or attach files I can use the quit and evaluation tools available					
The Element: MVTec - Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MVTec I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle - Learning Management Sy Essential I know how to login to Moodle and access my course and resources and calendar	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySite Proficient I can use the tools available in Moodle (e.g. Assignments and Forums) to embed links to other resources or attach files I can use the quit and evaluation tools available in Moodle to complete online tests and					
The Element: MYTEC -Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MYTES I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle - Learning Management Sy Essential I know how to login to Moodle and access my course and resources and calendar I know how to use the basic tools available in Moodle (e.g. Forums, Assignments)	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySite stem Proficient I can use the tools available in Moodle (e.g. Assignments and Forums) to embed links to other resources or attach files I can use the quit and evaluation tools available in Moodle to complete online tests and complete evaluations					
The Element: MVTec – Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MVTec I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle – Learning Management Sy Essential I know how to login to Moodle and access my course and resources and calendar I know how to use the basic tools available in	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySite Proficient I can use the tools available in Moodle (e.g. Assignments and Forums) to embed links to other resources or attach files I can use the quit and evaluation tools available in Moodle to complete online tests and					
The Element: MVTec – Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MVTec I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle – Learning Management Sy Essential I know how to login to Moodle and access my course and resources and calendar I know how to use the basic tools available in Moodle (e.g. Forums, Assignments) I know how to create and edit My Profile	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySit stem Proficient I can use the tools available in Moodle (e.g. Assignments and Forums) to embed links to other resources or attach files I can use the quit and evaluation tools available in Moodle to complete online tests and complete evaluations I am able to contribute to group activities such					
The Element: MYTEC - Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MYTEC I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle - Learning Management Sy Essential I know how to login to Moodle and access my course and resources and calendar I know how to use the basic tools available in Moodle (e.g. Forums, Assignments) I know how to create and edit My Profile The Element: Computer Use	Proficient I am able to import and use My Timetable I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySite stem Proficient I can use the tools available in Moodle (e.g. Assignments and Forums) to embed links to other resources or attach files I can use the quiz and evaluation tools available in Moodle to complete online tests and complete evaluations I am able to contribute to group activities such as chat or discussion forums					
The Element: MYTES – Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MYTES I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle – Learning Management Sy Essential I know how to login to Moodle and access my course and resources and calendar I know how to use the basic tools available in Moodle (e.g. Forums, Assignments) I know how to create and edit My Profile The Element: Computer Use Essential	Proficient I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySit stem Proficient I can use the tools available in Moodle (e.g. Assignments and Forums) to embed links to other resources or attach files I can use the quit and evaluation tools available in Moodle to complete online tests and complete evaluations I am able to contribute to group activities such					
The Element: MYTEC - Student Portal Essential I know how to set up my username and password I am familiar with the various parts of MYTEC I know how to access my Outlook account and set up my files on My SkyDrive The Element: Moodle - Learning Management Sy Essential I know how to login to Moodle and access my course and resources and calendar I know how to use the basic tools available in Moodle (e.g. Forums, Assignments) I know how to create and edit My Profile The Element: Computer Use	Proficient I am able to import and use My Timetable I am able to import and use My Timetable I am able to make calendar entries for my own schedule and check the calendars of others I have created My Profile and have edited MySite stem Proficient I can use the tools available in Moodle (e.g. Assignments and Forums) to embed links to other resources or attach files I can use the quiz and evaluation tools available in Moodle to complete online tests and complete evaluations I am able to contribute to group activities such as chat or discussion forums					

- AaBbCcDu

Intense Q...

D GFNL - Mozilla Firefox	
moodle.isle.ac.nz/pluginfile.php/703/mod_resource/content/2/DILSAFWintec/WintecDIL/DILSAFedit.html	
	A
The Digital and Information Literacy Self-Assessment Framework (The DILSAFF) has been designed to enable you to assess your current abilities to use computers and access information to fully p at the Waikato Institute of Technology.	articipate in courses offered
The DILSAF interface provides you with a series of questions relating to your current skills and competencies. There are no right or wrong answers it is your self assessment of your current skills that is i	mportant.
When you have completed the self-assessment you will be able to use the Digital Information Literacy training matrix to identify the most appropriate learning support course.	
DILSAF follows the format shown below.	
A Header: The header indicates the aspect to be evaluated (Using Digital Technologies). This aspect is based on an identified skill and/or competency required for you to participate successfully in cours	es at Wintec.
The Elements: These are the competencies and skills we are asking you to review. You can "expand" or "collapse" the element by clicking on this title line.	Essential 🔴 Proficient 🔴
The DILSAF	
Understanding and Using Digital Technologies	E
Computer Competence	Essential 🔴 Proficient 🔴
Operating System	Essential 🔴 Proficient 🔵
Computer Security	Essential  Proficient
Understanding and Using Common Applications	
File Management	Essential  Proficient
Office Applications	Essential  Proficient
Internet Applications	Essential OProficient
Understanding and Using Institutional Systems	
MyTec – Student Portal	Essential 🔴 Proficient 🔴
Moodle – Learning Management System	Essential 🔴 Proficient 🔴
	م الب 12:55 p.m.
	▲ (i) ► 📅 12:55 p.m. 29/08/2012
NET2012 Conference, Cambridge University, 4 September 2012	TUTE OF TECHNOLOGY Te Kuratini o Waikato

The Digital and Information Literacy Self-Assessment Framework (*The DILSAFF*) has been designed to enable you to assess your current abilities to use computers and access information to fully participate in courses offered at the Waikato Institute of Technology.

The DILSAF interface provides you with a series of questions relating to your current skills and competencies. There are no right or wrong answers it is your self assessment of your current skills that is important.

When you have completed the self-assessment you will be able to use the Digital Information Literacy training matrix to identify the most appropriate learning support course.

DILSAF follows the format shown below.

A Header: The header indicates the aspect to be evaluated (Using Digital Technologies). This aspect is based on an identified skill and/or competency required for you to participate successfully in courses at Wintec.

The Elements: These are the competencies and skills we are asking you to review. You can "expand" or "collapse" the element by clicking on this title line.				
The DILSAF				
Understanding and using digital technologies				
Computer Competence			Essential 🔴 Proficient 🔵	
File Management			Essential 🔴 Proficient 🔵	
Understanding and using common applications				
Office Applications			Essential 🔴 Proficient 🔵	
Essential				
have a fundamental understanding of using "Office" applications (open, save and share) to create documents and present information.	Disagree 👻			
have a good understanding of using spread-sheets (open, save, share) to store data and information.	Agree 🗸			
Proficient				
know how to use office applications to create a range of layouts for my assignment work.	Strongly agree 👻			
have a good understanding of using spread-sheets functions to create tables and graphs.	Partially agree 🔻			

#### 🚱 🧭 🚍 🖸 🕵 🙋 🔚 🖳 💽



- 0

### **Lessons learnt**

- 1. Clear expectations of the tool
- 2. Get feedback throughout design and development
- 3. Revise accordingly and test
- 4. Don't rush
- 5. Staff leave



## **Further development**

- Specific personalised SLF capturing institutional features
- Investigate software for data capture Tableau?
- Continue to develop instructional resources
- Test and receive feedback

